

Affix  
stamp  
here



Kärcher (UK) Ltd  
Kärcher House  
Beaumont Road  
Banbury  
Oxfordshire  
OX16 1TB

# Product Registration Card

Visit [karcher.co.uk](http://karcher.co.uk)  
to register online or to find out more  
about our large range of cleaning products.

# IMPORTANT NOTICE

## PLEASE RETAIN THIS SECTION

Congratulations on the purchase of your Kärcher product

### PLEASE READ THE FOLLOWING INFORMATION BEFORE YOU USE YOUR PRODUCT.

The Kärcher product is covered under warranty by Kärcher (U.K) Limited to be free of defective parts and materials for a period of 12 months from date of purchase (or as otherwise stated at point of sale) providing the product is used for normal residential duties.

All air-cooled motor pressure washers are covered for a period of 2 years, water-cooled motor pressure washers for a period of 3 years, and all ecologic pressure washers for a period of 5 years from date of purchase.

Such warranty shall not extend to defects arising from the product being used for purposes beyond normal residential use, particularly when it goes beyond the purpose for which it was designed such as use in commercial, industrial or rental application.

This warranty does not extend to defects which result from misuse, neglect, accident, abuse, improper handling, freezing, normal wear and tear, use of improper chemicals or noncompliance with the Operators Instruction Manual. The warranty will be invalidated if the product has been subject to unauthorised repair or modification.

This guarantee is limited to the provision of repairs, free of charge within the specified period providing the above conditions are met and proof of purchase is provided.

Kärcher (U.K) Limited shall not be liable in any event at any time for any indirect or consequential loss or damage. The rights and benefits under the warranty are additional to your statutory rights which are not affected by this warranty.

### IN THE EVENT OF BREAKDOWN

If you think your product is not working properly, please refer to the problem check list in the instruction manual

If you are still experiencing problems or in the event of a breakdown ring the KÄRCHER CUSTOMER HELPLINE ON 01295 752 200. When you contact us, we will want to know:

1. Model Number and Date of Purchase  
(we suggest you attach your proof of purchase to this card for safety)
2. Clear and concise details of the fault.

## Product Registration Form

### Section 1 - Personal Details

Title: Mr / Mrs / Miss / Ms Forename(s): Surname:

Address:

Town: County: Postcode:

Phone No. Mobile No.

E-mail:

### Section 2 - Product Information

#### Which Kärcher product have you just purchased? Please tick the relevant box

Pressure washer:  Dry vacuum:  DIY multi-purpose vacuum:

Steam cleaner:  Sweeper:  Water pump:  Other:  \_\_\_\_\_

Model No. Serial No.

Store / Internet site where purchased:

Date of purchase:

#### How did you first hear about the Kärcher product you have purchased?

TV advertising:  Radio advertising:  In store display:  Exhibition / Show:

Internet:  E-mail:  Previous Kärcher purchase:

Newspaper:  Magazine:  Mail order catalogue:  Other brochure:

Please state which title / publication \_\_\_\_\_

#### Which factors influenced your purchasing decision? Please tick all that apply

Brand reputation:  Product features:  Quality:  Price:  Previous purchase:

Word of mouth:  In store promotion:  Other:  Please state: \_\_\_\_\_

#### Please indicate your age:

18-24  25-34  35-44  45-54  55-64  65+

### PLEASE ENSURE YOU HAVE COMPLETED ALL QUESTIONS IN THIS FORM

The details provided above may be used to keep you informed about our future products/special offers.

Please tick the box if you do not want to receive marketing information from Kärcher:

(All details registered with Kärcher (UK) Ltd are confidential and will NOT be divulged to third parties)